C1000 Software V2.1.3.

Do not upgrade the C1000 with software V2.1.3.

A bug has been identified in software V2.1.3. which can cause the electronic spool valves to stop working because the tractor configuration is lost.
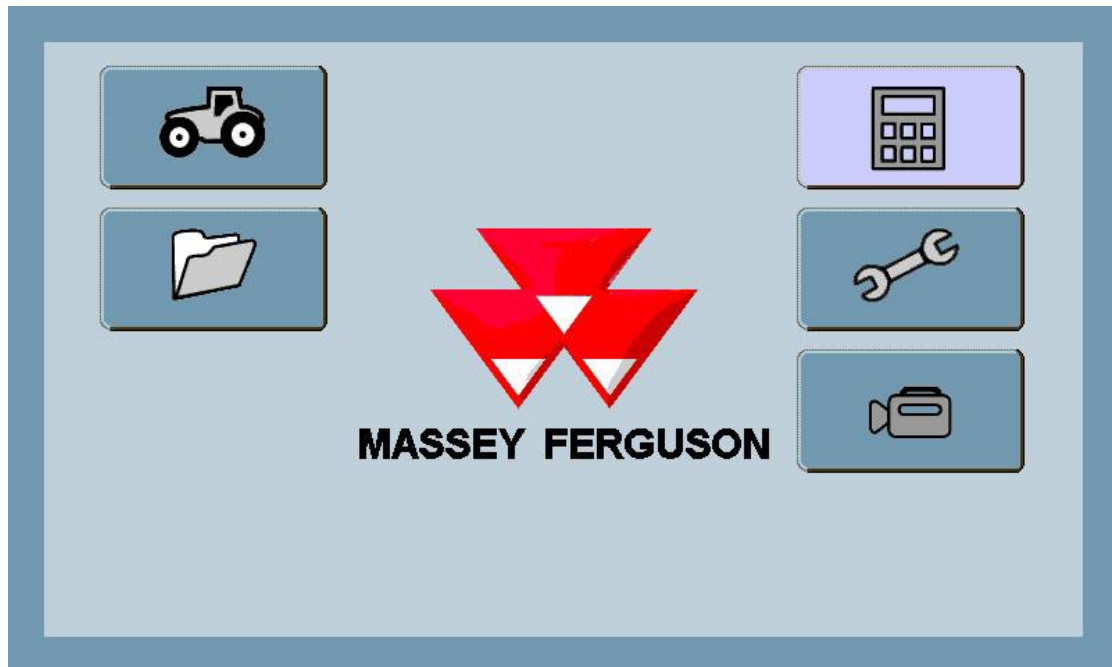
If the C1000 has already been updated with V2.1.3. and the spool valve issue occurs, please reset the C1000 back to factory settings as shown in the procedure below. This will allow the C1000 to reconfigure itself to match the tractor specification. The spool valve issue may return after a period of use, so inform the operator how to carry out the C1000 Factory Reset.

Engineering are currently validating new software which will be released in EDT to resolve the bug. For urgent cases after completing the Factory Reset, contact MF Technical Service or enter a Source incident.
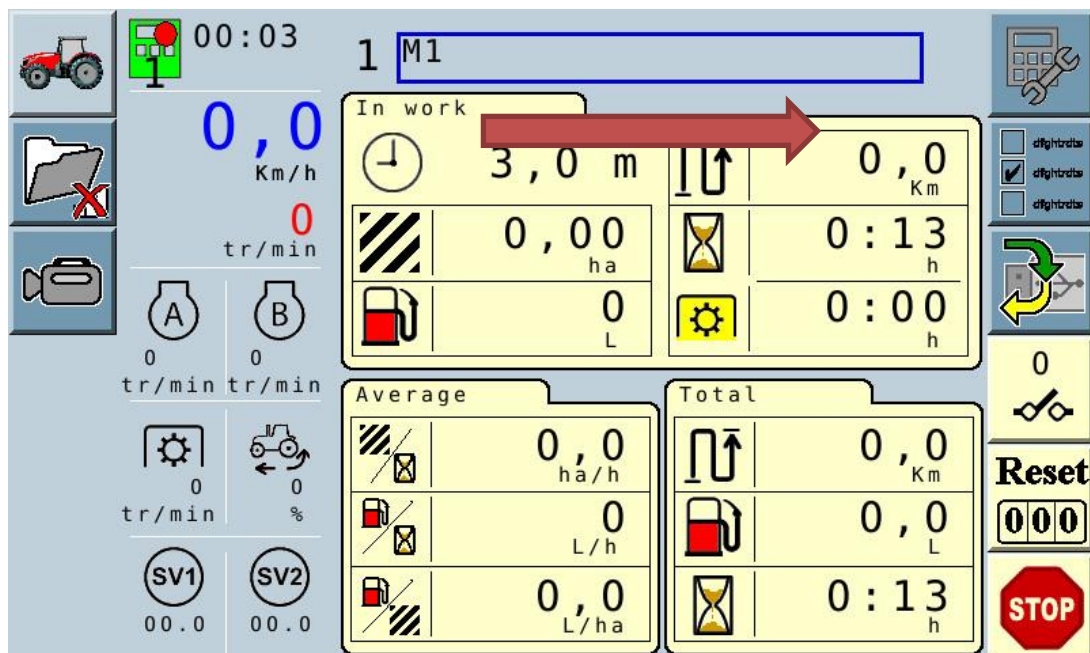
C1000 Factory Reset

To reset the C1000 back to its factory defaults take the following steps.
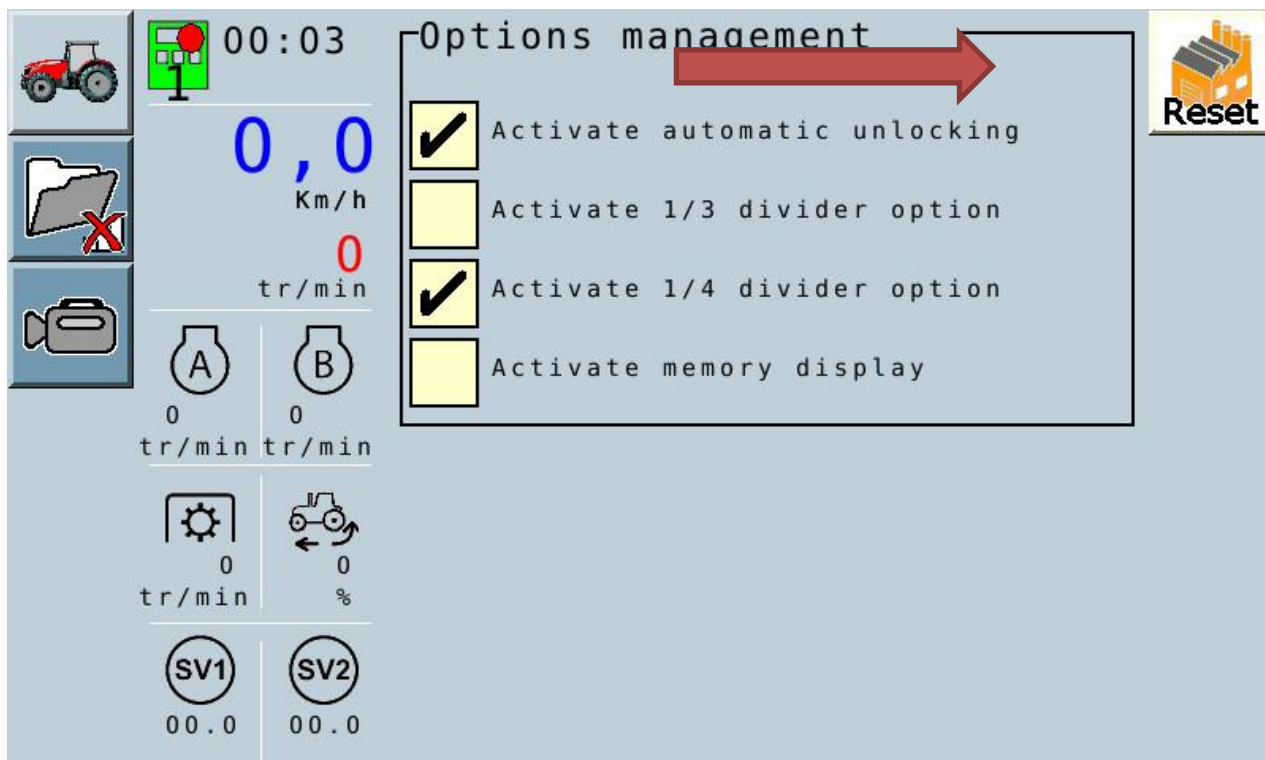
Note: This will erase all stored data on the terminal, make sure you have backed up any information you want to use again.
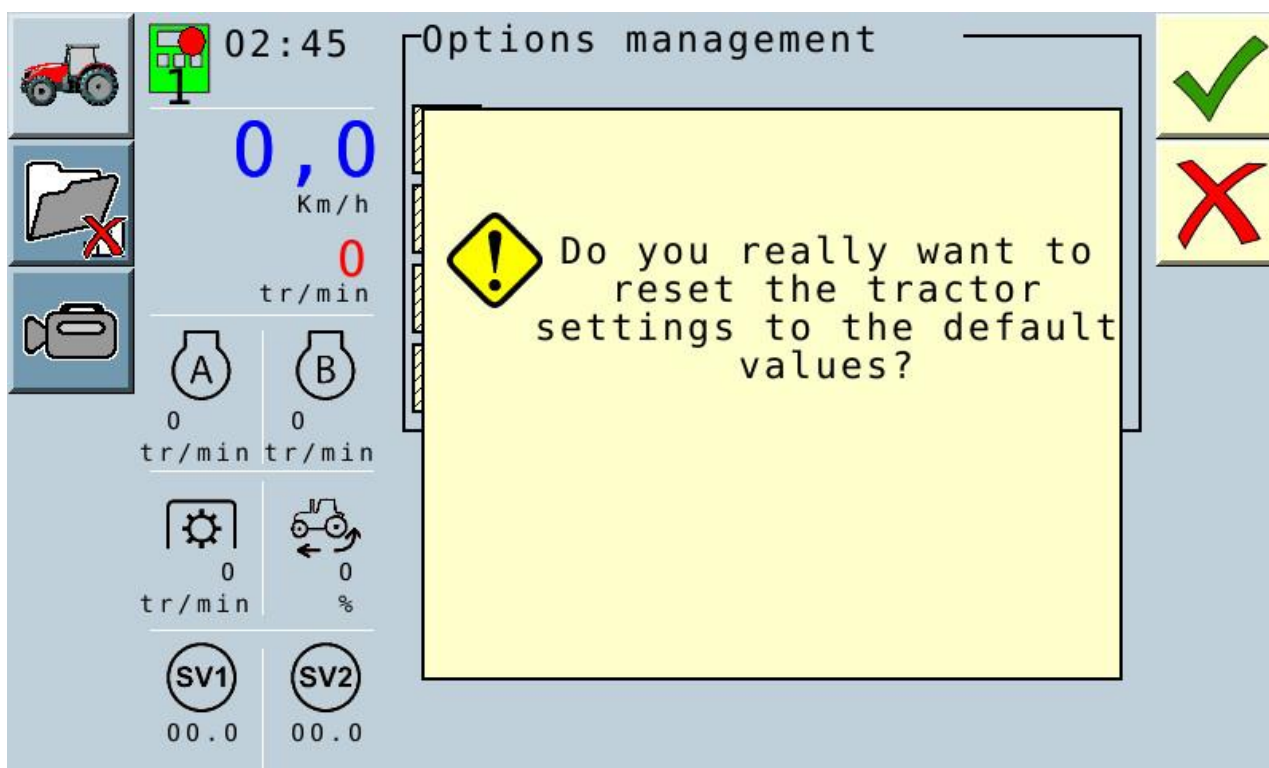

Select 'Memories' (calculator) from the home screen.

Press the second button down on the right hand side.

Press the factory reset button.

Press the 'tick' button to confirm.